

ANNUAL REPORT FISCAL YEAR 2010

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TEAL





Dear Friends of The Arc,

As we reflect back on this past year, there are many reasons to celebrate the success of people we support and look ahead to an exciting year of innovation and excitement. Here are just a few.

"The Art of The Arc" premiered at The Carroll Arts Center in March. The exhibit showcased the creative abilities of people with intellectual and developmental disabilities. It also served as the centerpiece in the celebration of The Arc of Carroll County's 55th anniversary.

In October, The Arc was recognized by the Community Foundation of Carroll County as the Philanthropist of the Year – Non Profit Organization. The nomination was submitted by Gary Davis, whose daughter Jamie is supported by The Arc's employment program. The following is an excerpt from his nomination:

Webster's defines Philanthropy as goodwill to fellow men; especially active efforts to promote human welfare. By definition, The Arc of Carroll County is a whole group of philanthropists. They have taken people in our county, who most would call disabled, and helped them to achieve more than they would have believed possible. It is truly a special gift to give human dignity to a person....They do this by treating each person as an individual opportunity and explore what they can accomplish, and they don't give up! To the people of the county, The Arc teaches that every human has an important role in the community and every citizen in the community has a valuable gift to give...themselves.

Looking ahead to 2011 we are forecasting a new year full of innovation, collaboration and excitement. On the innovation front we have been working on an initiative to give people with intellectual and developmental disabilities the opportunity to direct their own supports. Locally, The Arc of Carroll County is embracing the concept of "person centered services" and is in the forefront of this national movement. Several staff members are actively involved with statewide collaborative efforts to help people choose and design services that are flexible and provide the path to a life that is personally meaningful to them. The concept is already being implemented with a limited scope and we are excited about the expansion potential.

Government funding cuts have made an already fragile system even more so for people who rely on organizations like The Arc. We will keep this in mind as we continue to evaluate how the people we support benefit from our services and look for additional ways to provide them in a cost effective way. We are mindful of the ongoing sluggish economy and how reductions in government funding streams might impact future services.

We are proud of The Arc's commitment to do whatever it takes to assure that people with intellectual and developmental disabilities in our community can thrive and enjoy a high quality of life. Thank you for your continued support of The Arc of Carroll County.....Where Ability Matters Most.



Pat Richardson, President

The

Donald Rowe, Executive Director



HOME SWEET HOME

he single story home sits on a quiet street on the outskirts of Westminster City. Other than the small, inconspicuous wheelchair ramp at the front stoop, there are no signs that this house is any different from any other on the street.

Ilissa Loube is medically fragile, spending her days in a wheelchair with 24-hour care. Despite this, she enjoys good food (especially chocolate) and loves to ride her wheelchair around town. Ilissa grew up in foster care, but, when she turned 21 in 2007, she had to leave the foster care system. With the help of The Arc, her foster parents helped her move into a Community Supported Living Arrangement (CSLA) where she, a roommate and a support aide live together, each paying their share of the rent.

Just six months later, another roommate came to live with the group. Debbie Stump was supported by her sister after their parents passed away in 2007 while they looked for a suitable living arrangement for her. The Arc introduced Ilissa and Debbie to each other and they hit it off. Debbie moved into the small house in the City of Westminster shortly after.

In early 2010 the landlord decided to move back into the home and told the women they had to move. The search was on for a new place to live, and the clock was ticking.

Finding a new arrangement that met the space and accessibility needs proved challenging. During the long and frustrating search, one of the roommates moved on, but Ilissa, Debbie, and house manager Sandy Strickhouser stuck together and were able to find a new home in Westminster just before their lease ran out. This home is larger and

more accessible for Ilissa's wheelchair. And this time, with a lot of persistence, The Arc was able to help Ilissa and Debbie secure housing assistance that reduced their rent to a more manageable amount.

In the family room of their home the women say they enjoy watching the deer and squirrels in the backyard. "I like it right here. I really do," said Debbie. While Ilissa is nonverbal, Sandy says she can tell by her actions that she is happy in this new home.

They hope to call this place home for a long time to come.





In the family room of their home the women say they enjoy watching the deer and squirrels in the backyard. "I like it right here. I really do." —Debbie Stump



A PARTNERSHIP FOR TRANSITION

t is a partnership unlike any other in the State of Maryland - a public school system partnering with a community services agency to provide instruction to students. But it's nothing new in Carroll County – it's the way some students have been taught for more than a decade.

For the past 15 years, Carroll County Public Schools and The Arc of Carroll County have partnered to provide instruction to youth ages 14-21 with intellectual and developmental disabilities. The curriculum is provided through several different programs geared toward specific age groups with goals and outcomes to help the students transition successfully from school to the working and adult world. The longest running program, the Transition Connections Program (TCP), began 15 years ago with only six students in the class. Today, there are as many as 40 per class. More than 400 students have participated in the various transition programs over the past 15 years.

Mary Pat Dye, Coordinator of Special Education Services – Post Secondary Program for Carroll County Public Schools, says that school system chose to partner with The Arc for this and several other transitions programs for students with intellectual and developmental disabilities. The Arc provides the resources and expertise through a specialized curriculum to help students transition into the adult and working world.

Students with intellectual and developmental disabilities are entitled to remain in the school system through age 21, but Dye says a school setting is not age appropriate

for the 18-21 year old students. The TCP program provides age-appropriate instruction to help those students learn different skills and get more work exposure.

The curriculum generally focuses on self determination, vocational training, career management training and skills needed to successfully transition away from a school setting. Danette Kelmartin, Family and Education Resources Manager for The Arc, says the various transition programs also expose the students to community life, provide job skills and readiness training and prepare them for the supports they will receive from community agencies in a competitive environment.

Dye finds the self determination instruction very proactive for students, teaching them to advocate for themselves and articulate their own needs, wants and life goals, and to better understand what the expectations will be from employers, service providers and the community.





CAREER COMMITMENT

e buzzes around the empty restaurant like a man on a mission, working with crisp efficiency to fill the ice bins for the soda fountain machines and stock the french fry freezer before the doors open for the day, and before he has to leave for one of his other jobs.

Chuck Fox is a very busy man. He has worked at the Wendy's restaurant in Westminster for 16 years now, ever since coming to The Arc in 1994. He works about two hours a day Monday through Friday maintaining the parking lot, keeping the ice bins full and french fry freezer stocked, maintaining the dining room and washing windows among other things. He follows his routine under the watchful eye of job coach Don Lotz, who keeps him on task any time he tries to take short cuts.

"He's very good," said restaurant manager Joe Keenan. Chuck is one of three people with an intellectual or developmental disability employed at this restaurant. Keenan says these three usually are his most reliable employees, rarely calling out sick or for other reasons and staying with the job long-term in what would normally be considered high turnover positions in the quick service restaurant industry.

His tenure at the restaurant is impressive. Over the years Chuck has seen many changes in his staff support, family structure and at the restaurant itself, and has adapted to the changes.

After he leaves the restaurant each day, Chuck goes to one of his other three jobs. Two days a week he works in the cafeteria at Carroll Hospital Center maintaining the dining room. Three days a week he maintains the Westminster City parking garage on Green Street, and helps with general cleaning and other duties at Avenue Tailor in Westminster.

Chuck says he enjoys the work at all of his jobs, but likes the most that "it's a paying job." When he's not working Chuck enjoys watching DVDs, reading the TV Guide, going to the YMCA and shopping. One day,

he says, he'd like to own his own home. At 36, there's still plenty of time for Chuck to work toward achieving any goal he sets his mind to.





Chuck Fox is a very busy man. He has worked at the Wendy's restaurant in Westminster for 16 years now, ever since coming to The Arc in 1994. "He's very good."

> —Joe Keenan Restaurant Manager

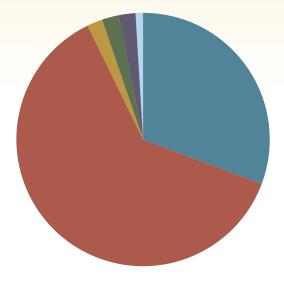


FINANCIAL HIGHLIGHTS



REVENUES

Board Of Education	\$3,274,909	30.68%
Government	\$6,627,589	62.09%
Industry	\$213,057	2.00%
Contributions	\$231,899	2.17%
Client Fees	\$224,489	2.10%
Other	\$101,689	0.95%
Total	\$10,673,632	



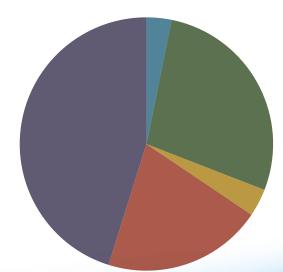
EXPENDITURES

Administration	\$333,806	3.20%
Transportation	\$2,888,672	27.70%
Adult Transportation	\$368,691	3.53%
Employment Services	\$2,127,764	20.40%
Community Living	\$4,711,099	45.17%
Total	\$10,430,032	

The financial statements presented have been audited by Mullen, Sondberg, Wimbish, & Stone, P.A. The complete audited statement is available at www.arccarroll.com, by calling 410-848-4124, or during business hours at The Arc of Carroll County, 180 Kriders Church Rd., Westminster, MD 21158. The Arc of Carroll County is a 501(c)(3) organization.

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SUMMARY OF SERVICES

The following services were provided July 1, 2009 – June 30, 2010

EMPLOYMENT SERVICES

- Number of people served: 163
 - Funded by Developmental Disabilities Administration: 144
 - Funded by Department of Rehabilitation Services: 5
 - Unfunded: 9
- Number of people with jobs, educational opportunities and/or volunteer opportunities: 83
- Number of employers participating in Employment Services: 70
- Number of hours worked at paid job sites: 29,270
- Number of hours worked at volunteer sites: 6,511
- Number of hours worked at enclave sites: 13,764
- Percentage of people working independently: 77%
- Number of people who own their own business: 4

COMMUNITY LIVING SERVICES

- Number of people supported in 11 homes: 32
- Number of people receiving support services: 61

EDUCATIONAL PARTNERSHIPS

- Number of students participating in educational partnerships: 55
- Number of students supported in summer youth employment programs: 19
- Number of job sites partnering with educational programs: 12
- Number of transition programs participating in: 4

TRANSPORTATION SERVICES

- Number of adults transported by van per day: **32**
- Number of van miles traveled per day: **400**
- Number of students transported to Carroll County Public Schools per day: 500
- Number of school bus miles traveled per day: 5,375

BOARD AND ADMINISTRATION

The Arc of Carroll County 2010-2011 Board of Directors and Officers

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Carroll County Times

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Secretary Bryan Ensor Self Advocate

Treasurer **Tom Ferguson** BB&T

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Transportation Director **Duane Campanello**

Director of Development Lisa Albin

Assistant Director of Quality Assurance **Stephanie Bell**

Vocational Services Manager Cristin Cellitto

Family and Education Resources Manager Danette Kelmartin



Program Coordinator, Family and Individual Support Services **Rebecca "Becki" Pearson**

Program Coordinator, Community Living **Anna Marc**

Health Services Coordinator Lisa Thompson

Program Coordinator, Community Employment **Jillian Snyder**

Program Coordinator, Community Employment **Elyse Szparaga**

Program Coordinator, Family and Individual Support Services Lauren Stauffer

Program Coordinator, Work Services **Kevin Walla**

Program Coordinator, Work Services Floyd Westbrook

Transportation Assistant **Ted Stonesifer**

SUPPORTERS OF THE ARC

The Arc of Carroll County gratefully acknowledges the following individuals, businesses, foundations and organizations that, in FY2010 (July 1, 2009 – June 30,2010), supported our mission and the people we support. Every effort has been made to ensure the accuracy of this list. If you feel an error has been made, please contact the development office at 410-848-4124.

\$45,000+

Marion I. and Henry J. Knott Foundation

\$10,000+

Maryland Affordable Housing Trust

\$5,000 - \$9,999

BB&T Vadonia Cox Knights of Columbus Council #1393 Westminster

\$2,500 - \$4,999

Bucs Pleasure Club Dimensional Health Care Associates Tom and Sandy Ferguson Knights of Columbus St. Bartholomew Council #9127 Mullen, Sondberg, Wimbish & Stone Susquehanna Bank Venable Foundation W & W Tire & Auto

\$1,000 - \$2,499

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\$250 - \$499

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\$100 - \$249

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Up to \$100

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