

Annual Report FISCAL YEAR 2017

Achieve with us.



Mission, Vision and Core Values

MISSION STATEMENT

The mission of The Arc Carroll County is to support people with intellectual and developmental disabilities in their individual pursuit of a fulfilling life.

VISION STATEMENT

The Arc Carroll County is a leading organization that champions for and supports people with developmental disabilities, while cultivating relationships that enrich our community.

CORE VALUES

Innovation – our founders pioneered the opportunities that exist today for people with developmental disabilities. We build on their courageous tradition of innovation and creativity in the design and delivery of our services.

Integrity – We operate with integrity in all that we do – as a service provider, as an employer, and as members of our community.

Respect – We treat everyone with respect. Dignity, choice, ability, privacy and opinion are fundamental principles of who we are.

Quality – We embrace the highest standards in all that we do. Quality in service and character drives our actions and attitudes.

Caring – We act with a genuine spirit of caring. A sincere interest in and concern for the complete well-being of all people define our actions.



Wolcomo

With warm greetings, we are happy to share our successes, challenges and future outlook.

During the past year, The Arc celebrated more people moving from facility based services to employment and volunteer opportunities in our wonderful community. We are excited by the tremendous growth in both our educational partnerships and support services programs. The educational partnership program significantly increased the number of students who The Arc supported in work based experiences, and in collaboration with Carroll County Public School's post secondary program, added McDaniel College to Carroll Community College and Carroll Hospital as work based learning sites for students. The Arc also achieved the highest level of accreditation from CARF in nine program areas. The survey findings were the best since The Arc was first accredited in 1992. The Arc also achieved accreditation from Maryland NonProfit's standards for excellence. Both accreditations affirm The Arc's commitment to quality services and transparency.

Our industry in Maryland is undergoing rapid changes both in how and where we provide services and how those services are funded. The expectation is that individuals with disabilities will be better supported in a system that is built upon person centered thinking and planning. The Arc fully supports this vision and has taken several positive steps internally to become more person centered. Our challenges are in providing an appropriate level of funding to support this vision that includes higher wages and training opportunities for our workforce. Also, transportation continues to be a concern as most of the people supported by The Arc don't drive and rely on either public transportation or The Arc for their transportation needs. The Arc continues to subsidize the transportation costs for people to go to work, volunteer or enjoy leisure opportunities.

As the service delivery system continues to evolve in Maryland, the staff at The Arc are firmly committed to our mission, vision and values. We hope that any changes to the way services are provided and funded will have minimal impact on individuals and families. Our goal to provide timely and important communication continues to be a priority.

We hope you will consider a financial contribution to The Arc to help support our mission.

Happy New Year,



Sherri Le Grean

Sherri-Le Bream, President



Donald Rowe, Executive Director

Financial Highlights

STATEMENT OF FINANCIAL POSITION

June 30, 2017

ASSETS

Total Assets	\$9,829,943
Other assets	\$101,908
Property and equipment – net	\$7,994,973
Current assets	\$1,732,990

LIABILITIES AND NET ASSETS

Liabilities

Total Liabilities	\$2,685,632
Long-term liabilities	\$1,570,256
Current liabilities	\$1,115,376

Net Assets

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	Total Net Assets	\$7,144,311
	Temporarily restricted	\$165,222
	Unrestricted – board designated	\$1,149,892
	Unrestricted	\$5,829,197

Total Liabilities & Net Assets \$9,829,943

STATEMENT OF ACTIVITIES

June 30, 2017

SUPPORT & REVENUE

Government revenue	\$10,715,039
 Contracts and other revenue 	\$506,190
Public support	\$383,180
Total Revenue	\$11,604,409
EXPENSES	
Program Services	\$10,433,586
 Management and general 	\$870,467
 Fundraising 	\$182,629
Total Expenses	\$11,486,682







WHERE DOES THE MONEY GO?

•	Community Living Services	41.3%
•	Employment & Day Services	24.3%
	School Bus Transportation	24.8%
•	Administration & General	9.3%
	Autism	.3%

Summary of Services

The following services were provided July 1, 2016 through June 30, 2017

EMPLOYMENT SERVICES

- Number of people served: 126
 - Funded by Developmental Disabilities Administration: 124
 - Funded by Department of Rehabilitation Services: 0
 - Unfunded: 1
 - Private Pay: **1**
- Number of people with jobs, educational opportunities and/or volunteer opportunities: **90**
- Number of employers participating in Employment Services: 78
- Number of hours worked at paid job sites: 26,606
- Number of hours worked at volunteer sites: 7,275
- Number of community learning hours: 2,426
- Number of hours worked at enclave sites: 12,046
- Percentage of people working: 69%
- Number of people who own their own businesses: 3

COMMUNITY LIVING SERVICES

- Number of people supported in nine homes: 27
- Number of people receiving support services: 72

EDUCATIONAL PARTNERSHIPS

- Number of students participating in educational partnerships: 33
- Number of students supported in summer youth employment programs: 33
- Number of students in paid jobs: 14
- Number of transitional post-secondary: 31
- Number of students funded by Department of Rehabilitation Services: 105

TRANSPORTATION SERVICES

- Number of adults transported by van per day: 32
- Number of van miles traveled per day: 354
- Number of students transported to Carroll County Public Schools each day: 500
- Number of school bus miles traveled per day: 4,530

SATISFACTION

- For people receiving support services: **95.8%**
- For people receiving residential services: 96.2%
- Employment & Day services: **98.8%**
- Overall: 96.9%

*We are committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer. This policy is consistent with the requirements of Title VI of the 1964 Civil Rights Act.



ARC Success Stories

KATHY HUGHES

It is common that the most difficult of times bring people closer together to overcome those unexpected hardships. For Kathy Hughes, her obstacles were always apparent, but her entire team always thought they had more time.

Kathy's wonderful family was comprised of her brother, mother & father, who surrounded her with love & support. The rest of the Hughes family remains in Ireland, which left a lingering feeling of remoteness in the Hughes household in Hampstead, MD. They banded together to build a new home in Maryland. For a few years, the Hughes family thrived! Kathy's brother got married and began his own family. Kathy's father pursued his love of carpentry & welding, while Kathy's mother knitted blankets & sweaters for each newborn baby in her church's congregation. Then tragedy struck in 2013 when Kathy lost her brother and father within months of each other. Kathy and her mother had to pull together to get through this new, unfortunate reality.



After this huge loss, Kathy's team rallied around her and began the necessary conversation about what her future would look like when Mrs. Hughes passed. One of the team members, Shelba, offered to have Kathy move into an in-law suite in her house. This way, Kathy could continue to increase her independence and Mrs. Hughes was assured that her daughter would be in good hands.

Although it was evident that Mrs. Hughes' health was declining, no one realized how rapidly. This had a lot to do with her strict Irish upbringing! She kept her head high, like the proud Irish woman she was, and marched on to support Kathy. Very suddenly, misfortune struck again in 2017 and Kathy found herself without any family members. At her mother's funeral, Kathy lamented that no one would be able to care for her the way her mother did, and that without family she was all alone – but not for long.

Kathy's team united around her to help her grieve for her mother and to begin the transition – wherever that would lead! All these natural supports that Kathy had unknowingly shaped began to mold around her to form a new family. Shelba stood by her original promise. Several of Mrs. Hughes' friends at church reached out to Kathy to give her rides to Sunday service along with their Wednesday 'Care & Share' program where Kathy can work on various arts & crafts projects. From Kathy's boss at work to her direct support staff to her neighbors to her coordinators, Kathy now realizes that she is not alone, but rather the center of an awesome, alternative family here at The Arc Carroll County.

Board and Administration

The FY 2018 Arc Carroll County Board of Directors

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Consumer Resources Administrator Lois Ruiz

Day Program Coordinator Carly Stahlman

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Assistant Director of Employment Services Shelba Uhrin

Day Program Coordinator Floyd Westbrook

Supporters of the Arc

The Arc Carroll County gratefully acknowledges the following individuals, businesses, foundations and organizations that in FY 2017 (July 1, 2016 – June 30, 2017) supported our mission and the people we support. Every effort has been made to ensure the accuracy of this list. If you feel an error has been made, please contact the development office at 410-848-4124.

\$50,000+

Community Development Block Grant

The Kahlert Foundation

\$10,000 - \$49,999

Ruth Bair Bruchey Builders, Inc. Aaron and Jennifer Davis The Rusty Nuts Hot Rod Group

\$5,000 - \$9,999

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\$1,000 - \$2,499

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\$250 - \$499

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