



Annual Report
FISCAL YEAR 2015

Achieve with us.

Mission, Vision and Core Values

MISSION STATEMENT

The mission of The Arc Carroll County is to support people with intellectual and developmental disabilities in their individual pursuit of a fulfilling life.

VISION STATEMENT

The Arc Carroll County is a leading organization that champions for and supports people with developmental disabilities, while cultivating relationships that enrich our community.

CORE VALUES

Innovation – our founders pioneered the opportunities that exist today for people with developmental disabilities. We build on their courageous tradition of innovation and creativity in the design and delivery of our services.

Integrity – We operate with integrity in all that we do – as a service provider, as an employer, and as members of our community.

Respect – We treat everyone with respect. Dignity, choice, ability, privacy and opinion are fundamental principles of who we are.

Quality – We embrace the highest standards in all that we do. Quality in service and character drives our actions and attitudes.

Caring – We act with a genuine spirit of caring. A sincere interest in and concern for the complete well-being of all people define our actions.



Welcome

As we reflect on 2015, it was indeed a year filled with excitement, great expectations, and many wonderful achievements.

The Arc began its 60th year of providing great services to people with intellectual and developmental disabilities. We are grateful to our founders and all the parents and staff along the way who built and grew our organization to what it is today. Their hard work and dedication over the years made it possible for hundreds of people to realize their dreams and goals in life.

The past year was also memorable as construction began on The Arc's facility. It was built in 1987 for the purpose of a state of the art workshop, which was the primary employment focus in those days. Over the years, the people who attended The Arc and its focus changed, but the building did not. During a previous strategic planning session, the consensus of The Arc's many stakeholders stated that the facility did not reflect the Arc's mission, vision and values.

Also, during 2015, we began working on updating The Arc's strategic plan. Many stakeholders throughout the organization provided key input on the future focus for The Arc Carroll County. The four areas that are identified as our top priorities are: engage and develop a strong network of staff; to increase funding sources to support our mission and vision; to strengthen program services; and to refine and increase communication with all stakeholders.

We are overwhelmed and grateful that many people have generously supported The Arc's capital campaign goal of \$3.5 million. While we are close to reaching our goal, we still need to raise \$300,000. If you have given a gift or pledge, thank you. If you have not, please consider The Arc. A pledge card is included for your consideration.

We hope that all of you have a wonderful 2016, and we look forward to seeing you at the grand opening of our newly renovated facility later this year.

Sincerely,



Lynn Davis
Lynn Davis, President



Donald Rowe
Donald Rowe, Executive Director

Financial Highlights

STATEMENT OF FINANCIAL POSITION

June 30, 2015

ASSETS

■ Current assets	\$3,339,960
■ Property and equipment – net	\$4,496,382
■ Other assets	\$165,432
■ Total Assets	\$8,001,774

LIABILITIES AND NET ASSETS

Liabilities

■ Current liabilities	\$1,323,678
■ Long-term liabilities	\$866,917
■ Total Liabilities	\$2,190,595

Net Assets

■ Unrestricted	\$3,667,748
■ Unrestricted – board designated	\$1,014,233
■ Temporarily restricted	\$1,129,198
■ Total Net Assets	\$5,811,179

■ Total Liabilities & Net Assets	\$8,001,774
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STATEMENT OF ACTIVITIES

June 30, 2015

SUPPORT & REVENUE

■ Government revenue	\$9,998,247
■ Contracts and other revenue	\$464,201
■ Public support	\$791,331
■ Total Revenue	\$11,253,779

EXPENSES

■ Program Services	\$9,576,092
■ Management and general	\$840,343
■ Fundraising	\$162,243
■ Total Expenses	\$10,578,678



WHERE DOES THE MONEY GO?

■ Community Living Services	42.6%
■ Employment & Day Services	21.9%
■ School Bus Transportation	25.4%
■ Administration & General	9.5%

*The full audit may be obtained at www.arccarroll.com or by calling 410-848-4124.

Summary of Services

The following services were provided July 1, 2014 through June 30, 2015

EMPLOYMENT SERVICES

- Number of people served: **131**
 - Funded by Developmental Disabilities Administration: **129**
 - Funded by Department of Rehabilitation Services: **0**
 - Unfunded: **1**
 - Private Pay: **1**
- Number of people with jobs, educational opportunities and/or volunteer opportunities: **81**
- Number of employers participating in Employment Services: **67**
- Number of hours worked at paid job sites: **23,441**
- Number of hours worked at volunteer sites: **8,209**
- Number of hours worked at enclave sites: **9,673**
- Percentage of people working: **62%**
- Number of people who own their own businesses: **3**

COMMUNITY LIVING SERVICES

- Number of people supported in nine homes: **27**
- Number of people receiving support services: **71**

EDUCATIONAL PARTNERSHIPS

- Number of students participating in educational partnerships: **90**
- Number of students supported in summer youth employment programs: **16**
- Number of students in paid jobs: **10**
- Number of students in transition programs: **23**
- Number of students funded by Department of Rehabilitation Services: **29**

TRANSPORTATION SERVICES

- Number of adults transported by van per day: **31**
- Number of van miles traveled per day: **397**
- Number of students transported to Carroll County Public Schools each day: **485**
- Number of school bus miles traveled per day: **5,825**

SATISFACTION

- For people receiving support services: **100%**
- For people receiving residential services: **99.5%**
- Employment & Day services: **96%**
- Overall: **98.5%**

*We are committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer. This policy is consistent with the requirements of Title VI of the 1964 Civil Rights Act.

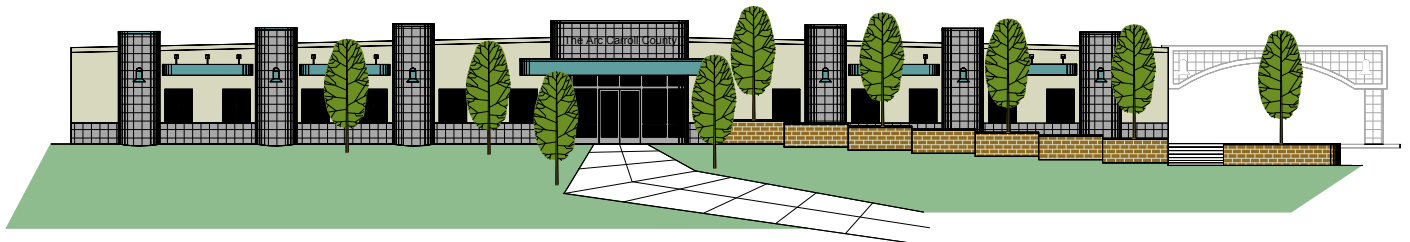


Becoming State of the Building

CONSTRUCTION BEGINS!

The date was November 6, 2015 and it was a day many of us won't forget. It was the day our building renovation project began. The many months of planning, fundraising, and dreaming of a wonderful new facility was finally happening. During the first few days, construction began on a wall to separate the two phases and to assure that our individuals and staff would be safe. Next, the demolition work began. Each day is exciting as something new occurs. Our Kick Off event was successful and special thanks to our speakers: Secretary Carol Beatty; Senator Justin Ready; Delegate Susan Krebs; Lynn Davis, President of the Arc board of directors; Doug Myers, board member and Major Gifts chair; and Kelly Sullivan and James Fanwell, who receive services at The Arc. The event ended with a ceremonial knocking down the wall.

The first phase is scheduled to be completed by April 1 and the second phase will begin May 1 with a targeted completion date of late September.



Proposed South Elevation

PROPOSED RENOVATIONS / ADDITION:
The Arc Carroll County
180 KRIDERS CHURCH ROAD WESTMINSTER, MARYLAND 21158

 **CMW GROUP, INC.**
Architects / Planners
313 EAST CHURCH STREET FREDERICK, MARYLAND 21701
(301) 631-2995 FAX: (301) 631-2924 www.cmwgroup.com
VA Phone Number: 703-779-4725

The Arc: Building a Foundation for Fulfilling Lives

STEVE SMITH: A STORY OF SUCCESS

Steve Smith is truly a success story! In the early 90's, The Arc was selected by BGE to provide tool repair and refurbishing at their facility in Woodlawn. The job was very complex, as the individuals needed to know how to safely work with cleaning chemicals, power tools and be able to work on a wide variety of equipment. Steve was selected as one of the participants. He quickly learned all the jobs and was a reliable employee. During his work days, Steve noticed the forklift operators and jokingly told anyone who would listen, "I am going to drive one of things one day". Becoming a forklift operator required passing a test and in order to pass the test, Steve needed to learn how to read.

Steve initiated contact with the Literacy Council in Carroll County and Linda Ibex was assigned to teach Steve how to read. Steve and Linda worked together for a few years and Steve made excellent progress. Steve and Linda's relationship grew from a teacher-student into a friendship.

In addition to wanting to learn how to read so he could become a forklift operator, Steve also had his sights set on getting his driver's license. Thanks to Linda, Steve was able to take and pass the test for his learners permit, but the required on the road experience became an obstacle. Steve didn't own a car and people were reluctant to let him practice driving in their car. Somehow, Steve found a way to get the required hours.

During this time, Steve was living with family and wanted to move out on his own. One of the other BGE crew members was in the process of buying a house in Westminster and asked Steve if he would like to become his roommate. Steve jumped at the opportunity.

It's been said that pictures are worth a 1000 words, so these pictures of Steve will tell you the end of the story and highlight Steve's success.....And yes, Steve bought his own car!



Board and Administration

The FY 2016 Arc Carroll County Board of Directors and Officers

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Carroll County Youth Service Bureau
Parent Advocate

Vice-President

Lou Salafia

International Financial Services

Secretary

Chuck Herboldsheimer

Parent Advocate

Treasurer

Rob Burk

Carroll County Government

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Magazine

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Walsh & Fisher, P.A.

Doug C. Myers

The Asbury Foundation

Erica Wheeler

Self Advocate

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Becky Barry

Executive Assistant

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Services

Britt Burr

Day Program Coordinator

Cara Chamberlain

Transportation Assistant

Marsha Christian

Human Resources Director

Kathy Forbes

Health Services Assistant

Stacy Frazier

Director of Finance

Jeanette Griffin

Community Living Program
Assistant

Jess Hall

Community Integrator

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Human Resources Assistant

Maria Hawn

Assistant Director of
Community Living Services

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Vocational Program
Coordinator

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Educational Partnerships
Facilitator

Starr Jolbitado

Director of Employment Services

Erin Lindholm

Support Services Program
Coordinator

Rebecca "Becki" Pearson

Assistant Director of Quality
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Megan Porter

Program Facilitator

Danielle Ogle

Consumer Resource
Administrator

Lois Ruiz

Day Program Coordinator

Jennifer Staub

Transportation Director

Ted Stonesifer

Health Services Coordinator

Lisa Parks

Community Employment
Coordinator

Shelba Uhrin

Support Services Program
Assistant

Sandy Walker

Supporters of the Arc

The Arc Carroll County gratefully acknowledges the following individuals, businesses, foundations and organizations that in FY 2015 (July 1, 2014 – June 30, 2015) supported our mission and the people we support. Every effort has been made to ensure the accuracy of this list. If you feel an error has been made, please contact the development office at 410-848-4124.

\$50,000+

Harvey and Ruth Bair
Joseph Hughes
The Kahlert Foundation
State of Maryland Community Development Block Grant
State of Maryland House Bond Bill
State of Maryland Senate Bond Bill

\$10,000 - \$49,999

Jean and Carroll Myers
Carroll and Sue Yingling

\$5,000 - \$9,999

BB&T
Chesapeake Employers Insurance
Dimensional Health Care Assoc.
Gary and Dale Davis
Melwood Horticultural Services
Ridge Engineering, Inc.
Stephen and Sharon Sullivan
Sun Valley Assisted Living
USI Insurance Services, LLC
W&W Tire and Auto

\$2,500 - \$4,999

Knights of Columbus Council #1393
Mullen, Sondberg, Wimbish & Stone
Don and Chris Rowe
Janet Thomas

\$1,000 - \$2,499

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Martha Metcalf
Douglas and Ellen Myers
Naylor Plumbing Heating and A/C, Inc.

NoWorriesIT
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PNC Foundation
Quantum Internet Services, Inc.
Rotary Club of Bonds Meadow
Tevis Energy
The Greene Turtle
Mary Jo Walla
Walsh and Fisher
Sherry West
Westminster Elks #2277
John and Sharon Yingling

\$500 - \$999

Active Network
Advantage Prosthetics & Orthotics
Patricia Bosley
Jimmy and Ethel Barrish
Kim Booe
Bucs Pleasure Club, Inc.
Robert M. Burk
Carroll Community College
Carroll Community Bank
Carroll Lutheran Village
Adam and Sherri Chavis
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Tim and Darla Copenhaver
CPI 2
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Fletcher Funeral Home
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Charles and Nancy Herboldsheimer
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Knights of Columbus Council #11631
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James R. Myers DDS
New Windsor State Bank
Northern Pharmacy & Medical Equipment
O'Bara and Brehm Transfer, Inc.
Patrick Construction
Penguin Random House
Telecom Pioneers
PNC Bank
PNC Institutional Investments Group
Robert Rampolla
Smiles for Life Foundation
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Sons of American Legion, Carroll Post 31

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St. John's Evangelical Lutheran Church (Westminster)
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Westminster Lions Club
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Stevenson and Joanne Yingling

\$250 - \$499

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Gilbert and Danna Blum
Mark and Sherrine Bollinger
Chuck and Joan Brauning
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Brenton R. Carroll
Carroll-Howard NAIFA Assn. of Insurance & Financial Advisors
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David Haug
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Sharon Smith
Ronald and Regina Soter

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Victoria and Patrick Taylor
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Raymond and Nancy Wallace
Dennis and Carol Yocum

\$100 - \$249

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Steven and Norma Brown
James and Elizabeth Buckmaster
Brittany Burr
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Carroll County Veterinary Clinic
Carroll Land Services, Inc.
Carroll Scottish Rite Club
Carroll Vista
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 Susan Williamson
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 Tina Woodward
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 Dussault
 Dean & Susan Young
 Mary Zaepfel
 Robert and Linda Zambelli
 Rita Zimmerman
 Tom and Susan Zirpoli
*And the many who wish to remain
 anonymous*

Gifts in Honor of

Greg Allen
 The Arc Carroll County Staff
 Christine Brehm
 Harry and Sandy Creamer
 Reverend and Mrs. James Creamer
 Jamie Davis
 Sandy and Priscilla Davis
 Arnie Elefant
 The Ensor Family
 Kelly Fauth
 Patrick Michael Hughes
 Bonny and Ken Ingram
 Dr. Cheryl Kaplowitz
 Jeanne and Mark Krider
 Daryl and Letha Martin
 Steve Adams and Susan Martin
 Shelba Uhrin & Megan Pickett
 Don Rowe
 Lou Salafia & Helen Whitehead
 Jeffrey W. Schulz
 Zach and Courtney Settle
 Melissa Shapiro
 Sue & Bernie Sher
 Shannon Smith
 Stuart Spicer
 Cathy and Gary Townsend

Mary Jo Walla
 Todd and Shelley Wallace

Gifts in Memory of

Happy Albright
 Louise Reid Albright
 Gregg Albright
 Richard Burdette
 Clara Carr
 Emajean Cousens
 Vernon Ely
 Chuck Fox
 Johanna C. Grove
 Joseph Hughes
 Lillian M. Hughes
 Brian Jafrate
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 Rita's Italian Ice
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 Snickerdoodles
 Sparkling Star Farm LLC
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 The Women's Place at Carroll
 Hospital Center
 Walsh and Fisher
 Weis Markets - Westminster

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The Advocates
 The Carroll County Times
 MarketWorks



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F 410 876-5317
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For people with intellectual and developmental disabilities

Achieve with us.